

Happy Holidays from the Pro Com Family. This has been a year of change and challenges, but also accomplishments and achievements. We wanted to take this time to review the year and update you on our progress.

The pandemic has touched everyone's lives. Families and businesses have had to adjust and restructure their way of life, but we have risen to the challenge and emerged stronger for it. Communities and organizations have joined together to cheer essential workers and ensure food banks can meet the increased demand to feed families.

We, at Pro Com, continue to contribute to our lists of charitable organizations, but COVID has expanded the need for assistance. As a result, we adjusted from providing and serving meals for Compass For Kids to joining forces and helping fund the Compass For Kids Backpack Feeding Program to meet the expanding need for nutritious meals for at-risk children during these economically challenging times.

While we can no longer help charities through hands-on assistance as we have in the past, our employees have worked hard to find inventive ways to give those in need the support we had previously provided for them. Through collecting funds for gift cards and arranging food collection deliveries, our staff has been innovative in adapting to the changes.

This year has required us all to respond quickly to address the safety and stability of our staff, clients, and customers; but it has also brought us new opportunities. We have been able to step back and look at things with a new approach. We have consulted with many of you on how we can best address these changes and are excited for the opportunities.

Our commitment to our clients and your customers has not changed. We realize that this fiscal climate has created challenges in our business, as well as yours, and we must continue with compassion and empathy while meeting our clients' and customers' needs. As a result, we have invested in technology updates and new systems that will allow contact-free alternatives and give flexible payment methods to help those most in need.

Resilience and potential will shine through in next year's journey. We shall continue our dedication to safety, progress, and innovation. We embark upon this holiday season with gratitude and appreciation for your commitment and partnership. We look forward to working together to meet tasks that may arise.

The Pro Com Family wishes you, your employees, and your family a safe and healthy holiday, as well as a Happy New Year with warm memories to last throughout the years.

With Gratitude,

The Pro Com Family